

## 2.1 Company Policy

### Company policy Holland Hydraulics B.V.

Holland Hydraulics B.V. is a specialist in hydraulic drive technology, providing customers with hydraulic systems, components and turnkey installations. The hydraulic systems are engineered, produced, installed and maintained. Components of these hydraulics systems, eg. power packs and pistons are produced, installed and maintained by Holland Hydraulics. Holland Hydraulics also trades in various components, such as cylinders, flow dividers, rotary actuators and pumps. Small hydraulic parts, like pressure gauges, rings and valves, are sold at the counter at Holland Hydraulics' facilities.

The policy of Holland Hydraulics with regard to the above mentioned operations is aimed at:

- to meet the conditions and criteria as described in the ISO 9001:2015 and the requirements set by VCA\*\*, with the aim to deliver in accordance with the applicable regulations and to strive to ensure that the customers of Holland Hydraulics are and remain satisfied;
- to take on technical challenges with regard to hydraulic systems;
- to stay up-to-date with new developments in the workfield and industry Holland Hydraulic operates in;
- to meet specific standards and requirements for special assignments - for example; Holland Hydraulics uses AQAP 2110 for assignments for the defence-related customers.

### Overall strategic objectives

1. Make a profit, to maintain good business operations;
2. The application of specialised product knowledge and services in niche markets, which is not geographically limited to the Netherlands, but applied globally;
3. Manufacturing and delivery in accordance with a uniform KAM system, with aimed product and quality control;
4. Maintain the existing company culture and improve it there where and when needed.  
Main points of this culture are:
  - to deliver quality;
  - to adhere to the requirements of the KAM manual;
  - to remain customer oriented with a positive attitude towards all customers;
  - to enjoy the job, this will be partially achieved by offering the employees a wide variety of work activities;
5. Maintaining good team spirit amongst all employees;
6. Expanding the geographical scope of work for service and increasing capacity by means of business acquisitions.

Hengelo, 1 July 2015

R. van den Nieuwboer (director)

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